

**2025 General Review Quiz**

Pass=85% or above (missing 3 or less) Retest=missing more than 3

Help us be the Safest Hospital with a Culture of Excellence

Name: _____ (please print) Date: _____

Department or School: _____

1. **True False** Hand washing for 20 seconds (length of singing Happy Birthday song) is our number one way to prevent infections. Make sure you also Foam-in and Foam-out for safety every time you enter and leave a patient's room. After 6 uses of alcohol rub or after each contact with a C. difficile patient, hands must be washed with soap and water.
2. **True False** Make sure the Sharps container gets replaced when it is 3/4 full by contacting EVS and place used sharps in the sharps container immediately after use to prevent you or others from getting stuck and exposed.
3. **True False** When an active shooter is in your vicinity you should Run, Hide, Fight.
4. **True False** Our AIDET+A advanced communication framework (Acknowledge, Introduce, Duration, Explanation, & Thanks +Asking if there is anything else we can do to help) is valuable for you, patients, visitors, and co-workers because it helps reduce stress, anxiety, build trust, & increase satisfaction/engagement.
5. **True False** If you suspect patient abuse or neglect, contact your manager, patient care supervisor, and social services because all 3 need to be notified.
6. **True False** A red card with instructions and Emergency Alerts is to be given to guards of prisoners and is to be maintained in the Omnicell on each unit. (When more red cards are needed, contact Professional Development.)
7. **True False** All staff shall report immediately any acts or threats of violence occurring on system premises. If immediate attention is needed, please utilize panic buttons, emergency hotline "3333" and call boxes in parking lot. Reports should be made through the Quality Assurance Communication (QAC) system and choose workplace violence and staff should notify their supervisor/manager, the Security Department, the Human Resources Department, or Quality Assurance department, as applicable.
8. **True False** OneSource is a 24 hour-a-day website with Safety Data Sheets (SDS/first aid measures for each chemical, Instructions for Use (IFU) for equipment and cleaning info. There is an icon on the computers for oneSOURCE or go the website: www.onesourcedocs.com Username: springhill Password: springhill*251
9. **True False** You are not responsible to help make sure that nothing is blocking a fire extinguisher, fire pull alarm, exit door, oxygen shut off valve, or elevator door. If you see a computer cart or crash cart, or something else blocking any of these, be sure to move the item.
10. **True False** Treat each person with respect and dignity even if their culture, views, values, beliefs, and customs (i.e. food preferences, pain responses, etc.) are different than yours.
11. **True False** Prevent a HIPAA violation by always signing off the computer systems you are in before you leave your work area or your Work-station on Wheels (WOW).
12. **True False** Our computer system does not track each time you access patient information, and this information is audited. Never share your computer password with others or allow them to access or document information through your access.
13. Fall Prevention reminders include
 - A. Be Alert for trailing electrical cords in patient's room
 - B. Anyone who sees a light bulb that isn't working is responsible for entering an engineering request as soon as possible.
 - C. Anyone who sees a wrinkled rug or trip hazard is responsible for fixing it or getting it fixed

- D. Report wet conditions, construction hazards and uneven surfaces
- E. All the above

14. **True False** Dirty Linen, even if it is bloody, should be placed in blue plastic bags because it can be sterilized. Torn linen needs to go in a green bag so that it can be replaced. Do **not** put linen in a red bag because red bags get destroyed.
15. **True False** If a Patient or Visitor asks what the WPVT Magnet means then be truthful and let them know that we've had previous issues of violent or confrontational interactions with this patient and this magnet is placed here for the safety of our staff. -
16. Standard Precautions apply to all patients at all times and include:
- A. Wash your hands immediately if they become contaminated with blood or body fluids
 - B. Wash your hands before and after patient contact
 - C. Wear gloves for contact with blood, body fluids, or mucous membranes
 - D. Change gloves during patient care if moving from a contaminated to a clean body site
 - E. Wear gowns, masks, and eye protection if splashing is likely
 - F. All the above
17. **True False** Removable labels containing patient information should be removed from items and placed in the shred container or rendered unreadable before discarding in the regular trash. (ex. Patient label on an IV bag)
18. Which of the following is part of the Final Check done for patient safety with the patient?
- A. 2 Patient identifiers need to be checked each time you provide care, treatment, & services
 - B. Ask the patient for their full name and birthdate
 - C. Say: "**For Patient Safety**, please tell me your full name and birthdate" (because this explains to them why you are asking and gets them involved in their care)
 - D. All the above
19. What should you do if you have a needle stick or exposure?
- A. Immediately wash the area with soap and water
 - B. Immediately flush eyes or mucous membranes with water or saline for at least 15 minutes.
 - C. Report the injury to your supervisor and immediately go to Infection Control/Employee Health (after hours Emergency Department)
 - D. All the above
20. Back safety tips when lifting include:
- A. Bending at knees as you reach down to lift object
 - B. Avoid twisting at waist
 - C. Hold object close to body
 - D. Lift by straightening your legs, using the "power" muscles
 - E. All the above
21. The steps to follow for a fire are:
- A. **Rescue** those in danger
 - B. **Activate** the alarm (Even during a Flashy drill)
 - C. **Call** 3333, report the location of the fire, and **confine** the fire by closing doors to slow the spread of smoke
 - D. **Extinguish** the fire with a fire extinguisher using the P.A.S.S. method
 - E. All the above
22. **True False** When calling any Emergency Alert, call **3333** and give the specific location. (The Emergency phone is answered immediately, and it does not have caller ID, so give the exact location.)
23. Which of the following is correct?
- A. Cleanliness is the responsibility of all staff, students, volunteers, and associates.
 - B. Report all malfunctions of equipment as soon as they are discovered.
 - C. Make sure no trash is placed in red bags.
 - D. Instant hand-sanitizer is not effective with C. difficile; use soap and water for hand hygiene
 - E. Respond to medical equipment alarms promptly.
 - F. All the above

24. **True False** Teamwork, patient safety, and performance improvement are everyone's responsibility.
25. **True False** I understand that hazardous medications are used at Springhill Medical Center, and exposure to these hazardous medications has risk. I acknowledge this risk and understand that the specified PPE is important to ensure my safety when working with hazardous medications.

☐ *Make sure you have signed and dated in the area below.*

I have had an opportunity to review this entire packet of resource information and have any questions, issues or concerns answered by my Instructor/Coach, Manager or Supervisor.

Signature

Date

Reviewer's Signature

Date

Score

1 missed=96 2 missed=92 3 missed=88
Retest if 4 or more are missed
Pass = 85 or above, Retest if 4 or more are missed



SMC P.R.I.C.E.L.E.S.S. Core Values

- | | |
|---------------------|------------------------|
| ♥ Professionalism | ♥ Listening/Leadership |
| ♥ Respect | ♥ Empathy |
| ♥ Integrity | ♥ Smile |
| ♥ Caring/Compassion | ♥ Sharing/Teamwork |
| ♥ Excellence | |

Thank you for choosing Springhill Medical Center